

**ITEM NUMBER: C 21/03/23**

***RECOMMENDATION FROM THE EXECUTIVE MAYOR: 22 MARCH 2023***

**MC 46/03/23 APPLICATION TO EXTEND THE TERM OF THE GLOSDERRY CITY IMPROVEMENT DISTRICT (GCID) FROM 1 JULY 2023 TO 30 JUNE (LSU P2119)**

It is **RECOMMENDED** that:

- (a) Council approve, in terms of section 15 of the Special Rating Area By-law, 2012, as amended, the extension of the Glosderry City Improvement District (GCID) term from 1 July 2023 to 30 June 2028.
- (b) Council approve the GCID's new 5-year Business Plan for the period 1 July 2023 to 30 June 2028.
- (c) Council imposes the levying of an additional rate on properties in the GCID from 1 July 2023 in terms of section 22(1)(b) of the Local Government: Municipal Property Rates Act (MPRA), Act 6 of 2004.



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD

## REPORT TO MAYCO AND COUNCIL

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1. **ITEM NUMBER: MC 46/03/23**

2. **SUBJECT:**

**APPLICATION TO EXTEND THE TERM OF THE GLOSDERRY CITY IMPROVEMENT DISTRICT (GCID) FROM 1 JULY 2023 TO 30 JUNE 2028**

*AANSOEK OM DIE TERMYN VAN DIE GLOSDERRY STADSVARBETERINGSDISTRIK (GCID) VAN 1 JULIE 2023 TOT 30 JUNIE 2028 TE VERLENG*

**ISICELO SOKWANDISWA KWEXESHA LOKUSEBENZA KWESITHILI SOPHUCULO SASEGLOSDERRY UKUSUSELA NGOWO1 KWEYEKHALA 2023 UKUYA KOWAMA30 KWEYESILIMELA 2028**

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**RECOMMENDATION FROM THE SPATIAL PLANNING AND ENVIRONMENT PORTFOLIO COMMITTEE: 2 MARCH 2023 (SPE 14/02/23)**

Not delegated: for decision by Council:

It is recommended that:

- a) Council approve, in terms of section 15 of the Special Rating Area By-law, 2012, as amended, the extension of the Glosderry City Improvement District (GCID) term from 1 July 2023 to 30 June 2028.
- b) Council approve the GCID's new 5-year Business Plan for the period 1 July 2023 to 30 June 2028.
- c) The City of Cape Town imposes the levying of an additional rate on properties in the GCID from 1 July 2023 in terms of section 22(1)(b) of the Local Government: Municipal Property Rates Act (MPRA), Act 6 of 2004.

**ISINDULULO ESISUKA KWIKOMITI YOCWANGCISO LWEMIHLABA  
ENGAMABALA NOKUSINGQONGILEYO: 2 EYOKWINDLA 2023 (SPE  
14/02/23)**

Azigunyaziswanga: isigqibo seseBhunga:

Kundululwe ukuba:

- a) IBhunga maliphumeze, ngokwecandelo 15 loMthetho kaMasipala ongoMmandla ongeeRhafu eziZodwa wango2012 njengoko ulungisiwe, ukwandiswa kwexesha lokusebenza kweSithili sokuPhuculwa kweSixeko saseGlosderry (GCID) ukususela ngowo1 kweyeKhala 2023 to 30 ukuya kowama30 kweyeSilimela 2028.
- b) IBhunga maliphumeze isiCwangciso seNdlela yokuSebenza seminyaka emihlanu seGCID kwisithuba esisusela ngowo1 kweyeKhala 2023 ukuya kowama30 kweyeSilimela 2028.
- c) ISixeko saseKapa masinyanzelise umrhumo olixabiso elongezelekileyo kwiiipropati ezikummandla weGCID ukususela ngowo1 kweyeKhala 2023, ngokungqinelana necandelo 22(1)(b) loMthetho wobuRhulumente boMmandla boMmandla ongaMaxabiso eePropati zikaMasipala (MPRA), uMthetho 6 wango2004.

**AANBEVELING VAN DIE PORTEFEULJEKOMITEE OOR RUIMTELIKE  
BEPLANNING EN OMGEWING : 2 MAART 2023 (SPE 14/02/23)**

Nie gedelegeer nie: vir besluitneming deur die Raad:

Daar word aanbeveel dat:

- a) Die Raad ingevolge artikel 15 van die Verordening op Spesiale-aanslaggebiede, 2012, soos gewysig, die verlenging van die termyn van die Glosderry-stadsverbeteringsdistrik (GCID) van 1 Julie 2023 tot 30 Junie 2028, goedkeur.
- b) Die Raad die GCID se nuwe vyfjaar-sakeplan vir die tydperk 1 Julie 2023 tot 30 Junie 2028, goedkeur.
- c) Die Stad Kaapstad die heffing van 'n bykomende tarief op eiendomme in die Glosderry-stadsverbeteringsdistrik ingevolge artikel 22(1)(b) van die Wet op Plaaslike Regering: Munisipale Eiendomsbelasting (MPRA), Wet 6 van 2004, vanaf 1 Julie 2023 oplê.

DATE: 03 FEBRUARY 2023

REPORT TO: SPATIAL PLANNING AND ENVIRONMENT PORTFOLIO COMMITTEE

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1. ITEM NUMBER      **SPE 14/03/23**

2. SUBJECT

**APPLICATION TO EXTEND THE TERM OF THE GLOSDERRY CITY IMPROVEMENT DISTRICT (GCID) FROM 1 JULY 2023 TO 30 JUNE 2028**

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P2119

3. DELEGATED AUTHORITY

In terms of Section 15 of the Special Rating Area By-law, 2012, as amended

This report is FOR DECISION BY

**Committee name**

The Executive Mayor together with the Mayoral Committee (MAYCO)

Council

4. DISCUSSION

The Glosderry City Improvement District (GCID) was established in 2013 and is now applying for their third term as the current term expires on 30 June 2023.

In terms of Section 15 of the Special Rating Area By-law - promulgated as per Provincial Notice No.7015/2012 as amended (SRA By-law), Council received an application to extend the term of the GCID from 1 July 2023 to 30 June 2028 (attached as annexure A).

The new Business Plan consists of a Motivation Report that defines the need and framework required to provide supplementary municipal services, an Implementation Plan proposing relevant action steps to implement the services and the 5-year Budget which reflects the funding required to provide these services (attached as annexure B).

The Business Plan proposes a continuation of the same services as implemented during previous years with a 9.6% increase in the additional rates required to fund the budget in the first year and increases in the outer years of 7.7% without compromising service delivery.

The GCID budget is funded by the property owners and collected by the City in a sustainable manner as additional rates. This is as per the Municipal Property Rates Act (MPRA) section 22, which facilitates some cross subsidisation as contributions are proportionately based on property values. The additional rates are modelled and capped to ensure affordability and sustainability in continued service delivery.

Chapter 1 of the SRA By-law requires that property owners are included in a consultation process before the renewal application is submitted to the City. Accordingly, the Annual General Meeting (AGM) held on 02 November 2022 was advertised in two daily newspapers on 07 October 2022 and a notice with the agenda was sent to all property owners (refer annexure C). The term extension formed part of the agenda of the AGM and all relevant documents were made available through the GCID website to all property owners.

The term extension as per the new GCID Business Plan (1 July 2023 to 30 June 2028) was supported and unanimously approved by the members of the GCID as per the AGM draft minutes (refer annexure D) as informed through the successes achieved in the previous term as evidenced in their Annual Report.

Annexure E includes the email sent to all relevant Service Departments requesting them to review the new Business Plan to ensure service delivery alignment in terms of the IDP as well as their comments received below:

**Social Development & Early Childhood Development:**

I have considered the input in the attached business plan with particular reference to "Social Development". The approach as outlined is supported.

**Metropolitan Police Services – CCTV and Radio:**

I note the GCID has commented on registering their CCTV system with the City of Cape Town as per our CCTV policy.



POPIA Compliance



Yes It is confirmed that this report has been checked and considered for POPIA compliance.

## 5. RECOMMENDATIONS

Not delegated: for decision by Council:

It is recommended that:

- a) Council approve, in terms of section 15 of the Special Rating Area By-law, 2012, as amended, the extension of the Glosderry City Improvement District (GCID) term from 1 July 2023 to 30 June 2028.
- b) Council approve the GCID's new 5-year Business Plan for the period 1 July 2023 to 30 June 2028.
- c) The City of Cape Town imposes the levying of an additional rate on properties in the GCID from 1 July 2023 in terms of section 22(1)(b) of the Local Government: Municipal Property Rates Act (MPRA), Act 6 of 2004.

Nie gedelegeer nie: vir besluitneming deur die Raad:

Daar word aanbeveel dat:

- a) Die Raad ingevolge artikel 15 van die Verordening op Spesiale-aanslaggebiede, 2012, soos gewysig, die verlenging van die termyn van die Glosderry-stadsverbeteringsdistrik (GCID) van 1 Julie 2023 tot 30 Junie 2028, goedkeur.
- b) Die Raad die GCID se nuwe vyfjaar-sakeplan vir die tydperk 1 Julie 2023 tot 30 Junie 2028, goedkeur.
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Azigunyaziswanga: isiqqibo seseBhunga:

Kundululwe ukuba:

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- b) IBhunga maliphumeze isiCwangciso seNdlela yokuSebenza seminyaka emihlanu seGCID kwisithuba esisusela ngowo1 kweyeKhala 2023 ukuya kowama30 kweyeSilimela 2028.
- c) ISixeko saseKapa masinyanzelise umrhumo olixabiso elongezelekileyo kwiipropati ezikummandla weGCID ukususela ngowo1 kweyeKhala 2023, ngokungqinelana necandelo 22(1)(b) loMthetho wobuRhulumente boMmandla boMmandla ongaMaxabiso eePropati zikaMasipala (MPRA), uMthetho 6 wango2004.

**ANNEXURES**

- Annexure A: Application letter
- Annexure B: GCID Business Plan for the period 1 July 2023 to 30 June 2028
- Annexure C: AGM advertisements and notice with the agenda
- Annexure D: GCID AGM draft minutes
- Annexure E: Service Departments email

**FOR FURTHER DETAILS CONTACT**

NAME	Joepie Joubert	CONTACT NUMBER	021 400 5138
E-MAIL ADDRESS	Joepie.Joubert@capetown.gov.za		
DIRECTORATE	Spatial Planning and Environment	FILE REF NO	Spatial Planning and Environment-Urban Regeneration(000000522341)



SAP Business Client

Case Display: Spatial Planning and Environment-Urban Regeneration(0000)

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Documents (eAgenda) Notes Approval Impacts Process Route Status Hist. Log

Approval

Item	Docs	Approval Type	Section	Approval	Approver	Long name	Last Changed On	eAgenda Comment
1	Business	Author		Approved	JJOUBERT	JOEPIE JOUBERT	16.02.2023 14:44:4	
2	Business	Director/Directorate Support Manager		Approved	JJOUBERT	JOEPIE JOUBERT	16.02.2023 14:52:2	Approved
3	Business	Executive Director		Approved	RMCGAFFIN	Robert McGaffin	17.02.2023 07:29:0	
4	Business	Legal Compliance		Approved with C	JHOLT1	Joan Mari Holt	21.02.2023 13:19:1	Certified as legally
5	Business	17		Approved	MCASSIEM5	Mogamat Cassiem	22.02.2023 16:06:2	

Type here to search 23°C Sunny 16:36 2023/02/22

**APPLICATION LETTER  
FOR EXTENSION OF THE CID TERM**

Attention: Mr J Joepie

Directorate: Spatial Planning and Environment  
Department: Urban Regeneration  
Branch: City Improvement Districts  
City of Cape Town  
8th Floor  
12 Hertzog Boulevard  
CAPE TOWN  
8000

**2 November 2022**

Dear Sir,

**RE: Application for the extension of term of the Glosderry City Improvement District (the "GCID")**

1. The Glosderry City Improvement District NPC hereby wish to apply for City Council approval of the extension of the CID term for the period 2023 – 2028.
2. This application is made to Council in terms of Section 15(b) of the City of Cape Town's: Special Rating Areas By-Law, 2012, as amended (the "By-law"), read together with the City of Cape Town's: Special Rating Areas Policy, 2017.
3. The strategic focus areas of the new Business Plan are:
  - 3.1. Improving Public Safety;
  - 3.2. Maintaining and cleaning of public areas including, but not limited to cleaning of road verges and illegal dumping;
  - 3.3. Environmental development including, but not limited to, beautification, greening, landscaping, treeing and upgrading of public spaces; and
  - 3.4. Promoting social and economic development in an environmentally sustainable manner;

- 3.5. Managing the GCID in an efficient and cost-effective manner which facilitates accountability to the community.
  
4. In support of the application, the following compulsory documentation is attached:
  - 4.1. The new Business Plan (Motivation report, Implementation plan and Budget), marked "B";
  - 4.2. Advertisements and notices of the AGM, marked "C"; and
  - 4.3. Resolution as per the draft AGM minutes, marked "D" confirming the members approval of:
    - the new 5-year Business Plan; and
    - to continue for a further 5-years.

We trust that this application will meet with the City Council's approval and thank you for your kind consideration thereof.

Yours faithfully,



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Gene Lohrentz  
Manager

# GLOSDERRY CITY IMPROVEMENT DISTRICT BUSINESS PLAN

1 JULY 2023 – 30 JUNE 2028



Prepared by:

Glosderry City Improvement District NPC  
(NPC Reg. No. 2013/083887/08)  
3 Wilge Road, Claremont, Western Cape, 7735  
Tel: 021 565 0901  
Email: [info@gcid.co.za](mailto:info@gcid.co.za)  
Website: [www.glosderrycid.co.za](http://www.glosderrycid.co.za)

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## A. MOTIVATION REPORT

### Introduction

In 2012 the Glosderry commercial, retail, and light industrial area was characterised by crime and grime, homelessness, aggressive begging, informal car guards and general neglect of the public environment. Property owners agreed that it had escalated to unacceptable levels. Pres Les Pty Ltd, as a concerned property owner initiated a process to establish a City Improvement District, formally known as a Special Ratings Area (SRA). The Glosderry City Improvement District (GCID) was formally established in 2013 providing supplementary public safety, urban maintenance, and urban cleaning services in close cooperation with the various City Departments as well as South African Police Services (SAPS). This Business Plan is in support of the second renewal of the initial Business Plan as the GCID aims to extend its work into a third five-year term.

The formation of the GCID in May 2013 enabled the establishment of a statutory body to manage and implement additional public safety and urban management operations in addition to those services provided by the City of Cape Town. The property owners from the area paid an additional rate to fund additional services for that specific area as set out in this business plan for the area. The additional services included the provision of additional public safety, cleaning services, maintenance and/or upgrading of the urban public environment and/or infrastructure and social services that addresses social issues in the area.

With its second term renewal imminent, the GCID is positioning itself to address the ongoing issues impacting the area, noting that further developments in the area will increase the potential for urban infrastructure damage, traffic congestion, littering and increased opportunities for crime that may impact the entire area. In light of these challenges, the GCID aims to continue to motivate property owners to enhance their investments and work closely with the GCID and the City of Cape Town.

The continued improvements and upgrades proposed in this business plan are funded by an additional rate levied on non-residential rateable property located within the GCID.

**Company:** Glosderry City Improvement District NPC (GCID)

**Registered Office:** 3 Wilge Road, Claremont, Western Cape, 7735

**GCID Board:**

Roy Kemmis-Betty (Chairperson)	- Presles
Chris Wolf	- IPS
Andy Shoredits	- IPS

**Auditor:** C2M Chartered Accountants  
**Accountant:** Nicolene Cooke's Accounting Services  
**Company Secretarial Duties:** C2M Chartered Accountants  
**GCID Management Company:** Geocentric Urban Management Pty Ltd  
No 2 12th Street  
Elsies River Industrial  
7490  
info@geocentric.co.za  
www.geocentric.co.za  
021 565 0901

**Contact Details:**

CID Manager	
Control Room	021 565 0900
Email	info@glosderrycid.co.za
Website	www.glosderrycid.co.za

**GCID Area**

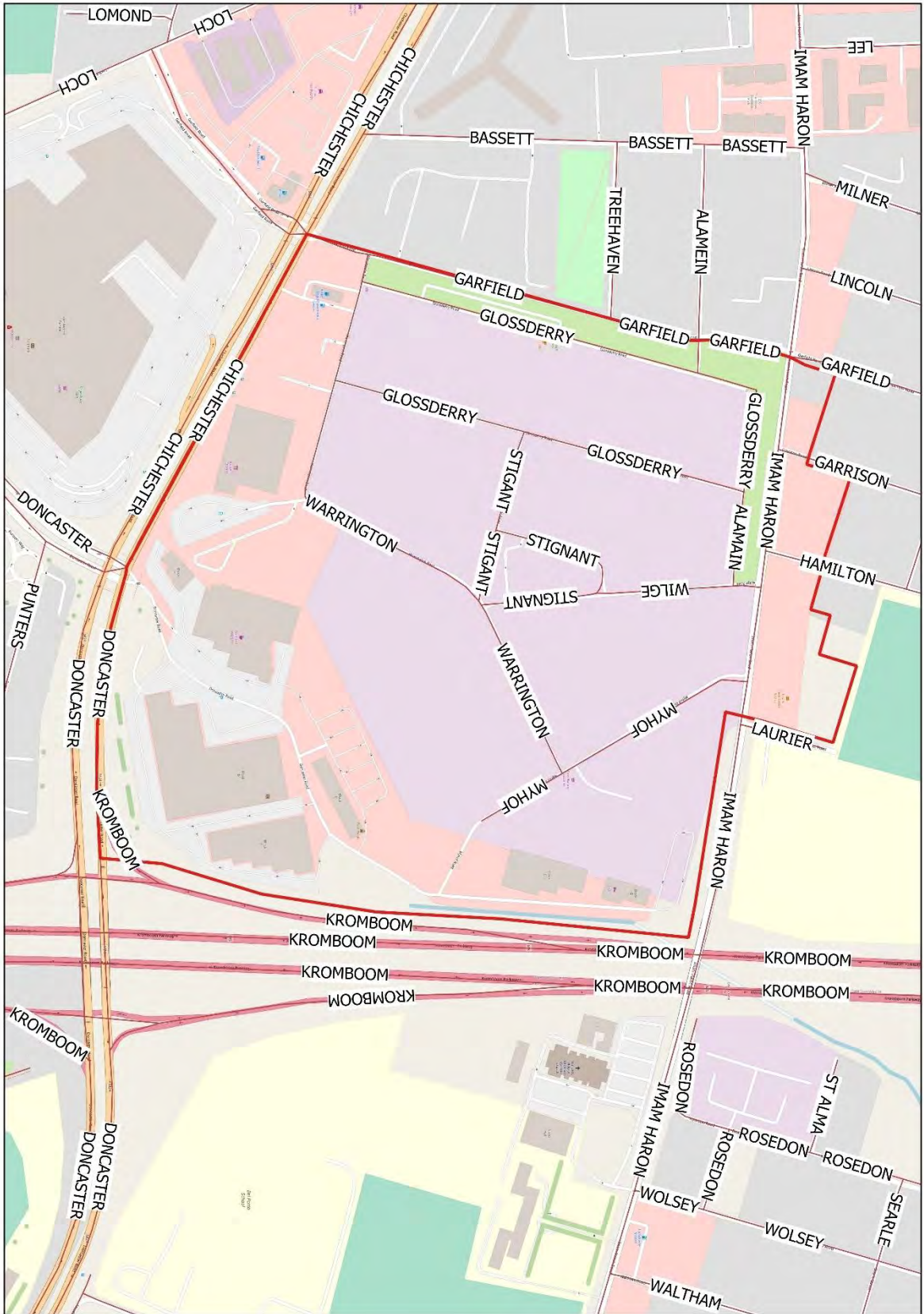
**Northern Boundary** – All properties bordering Imam Haron Road from Garfield Road to Laurier Road, then following the southern edge of the road reserve along Imam Haron Road to the Access Park property boundary/Kromboom Parkway Road Reserve Boundary.

**Eastern Boundary** – The western edge of the Kromboom Parkway Road Reserve as shared boundary with the Access Park property boundary from Imam Haron Road bridge to Kromboom Parkway on/off-ramp and Racecourse Road intersection.

**Southern Boundary** – From the road intersection of the Kromboom Parkway on/off-ramp and Racecourse Road then along the northern edge of Chichester Road up to the intersection of Garfield Road.

**Western Boundary** – From the road intersection of the Kromboom Parkway on/off-ramp and Racecourse Road then along the northern edge of Chichester Road up to the intersection of Garfield Road.





## GCID Mission

It is the mission of the GCID to create an accessible and inviting industrial and mixed-use area attractive and safe for workers, visitors, and clients alike.

## GCID Vision

The vision of the GCID is to create and maintain a clean and safe urban environment in support of the business activities and the property investments in the area.

## GCID Goals

- Improve Public Safety significantly by proactive visible patrolling and cooperation with existing SAPS and City of Cape Town Law Enforcement efforts as well as other security service providers in the area.
- Maintaining a safe and clean public environment by addressing issues of maintenance and cleaning of streets, pavements, and public spaces.
- Manage existing and new public infrastructure for the future benefit of all the users of the area.
- Protect property values.
- Attract new investment to the area.
- Support and promote social responsibility in the area.
- The sustained and effective management of the GCID area.

The core values of the GCID are focussed on the delivery of supplementary municipal services to the community of property and business owners and those that work and visit the area. The Board and the appointed management entity and service providers aim to deliver these services in a cost-effective and sustainable manner. This requires a consistent evaluation of the performance of the service providers and the execution of the day-to-day business of the GCID in a transparent and accountable manner. Typically, this is achieved through:

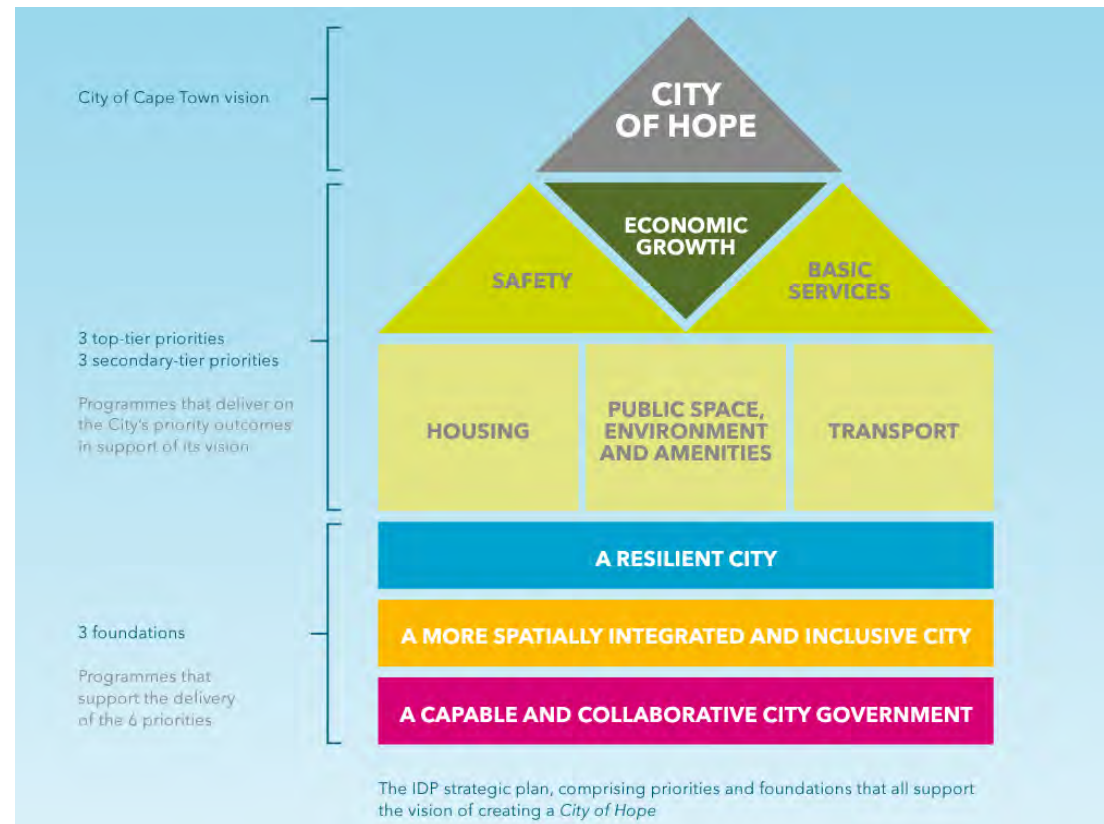
- rigorous reporting to the Board of Directors and the City of Cape Town,
- facilitation of local community participation in board meetings and members' meetings of the CID company,
- proper accounting and financial reporting that meet auditing standards,
- the submission of annual reports to the local community and,
- publication of all relevant documentation online.

## Consistency with Integrated Development Plan (IDP)

### Introduction

The IDP of the City rests on 3 foundations, 3 second-tier priorities and 3 top-tier priorities. Together this supports the vision for the City of Cape Town's City of Hope. The IDP is based on the City's 16 objectives linked to its priorities and foundations. The GCID's supplementary services are consistent with the City's IDP objectives with specific reference to the following programmes:

- Safety.** The Public Safety plan supports effective Law Enforcement to make communities safer and this is supported using technology such as CCTV. The Public Safety plan also strengthens safety partnerships, thereby aiming for a holistic crime prevention programme as noted in Objective 5 and 6 of the IDP.
- Economic Growth.** The GCID is working towards the continuous development and improvement of the urban environment through public safety, cleaning, urban management, and social initiatives, all aimed at safeguarding and growing the existing businesses and economic opportunities thereby maintaining and creating employment opportunities. A well-maintained and managed area stimulates investment and GCID therefore directly supports further economic growth.
- Cleaning and the environment.** The GCID urban cleaning, maintenance, and recycling plan supports the objectives of a healthy and sustainable environment. This is specifically aimed at the public space and amenities of the city, creating safe, quality public spaces whilst supporting environmental sustainability. The waste minimisation and cleaning activities provided as a supplementary service further enhances the basic services provided by the City.



- **Urban Maintenance.** The GCID urban maintenance work also supports Objective 13 in the IDP through the maintenance of road and associated infrastructure thereby creating a better environment for pedestrians, cyclists, and vehicles alike.
- **Social Development.** The GCID supports the City's Social Upliftment Strategies to find lasting solutions for Social Development, which includes supporting individuals to move from the street into places of safety, support NGOs that provide social services and where possible create employment opportunities.

Each of these priorities and objectives are considered within each of the main service areas of the GCID business plan and highlighted in each section.

## Proposed Services

In order to address the ongoing needs of the area the GCID will continue to address six main focus areas namely:

- a) The management of the GCID operations.
- b) The provision of public safety and security measures in the public areas only.
- c) The cleaning, greening and maintenance of the public spaces in the area.
- d) In cooperation with the relevant City of Cape Town departments, actions will be taken to address and monitor urban management issues related to the public infrastructure in the GCID.
- e) Through constructive partnerships with all the role-players in the GCID a recycling initiative will be implemented to improve the sustainability of the businesses and potentially create employment opportunities and social upliftment in the area; and
- f) Marketing and promotional efforts will be undertaken to promote the GCID as a well-managed and functioning business and residential node.

### Improving Public Safety

In order to improve safety and security the GCID will retain and improve its comprehensive and integrated public safety plan for the area in conjunction with an appointed service provider. These actions will include coordination and cooperation with:

- The South African Police Service
- Local Community Policing Forums
- Other existing security services in the area
- City of Cape Town Safety and Security Directorate
- Community organisations
- Other stakeholders

The GCID initiative and the inherent security situation of the area requires the deployment of public safety patrol officers to adequately secure the public areas. Such a deployment can be expensive to implement and therefore the focus of the public safety plan is on patrols through a roaming vehicle and public safety patrol officers on foot with the highest number of resources deployed during day-time operations between 06:30 and 17:30 when most businesses are operational in the area. Considering the contributions from other stakeholders such as SAPS and safety and security efforts from the City of Cape Town the following public safety and security plan is proposed for the GCID. This plan involves the deployment of Public Safety Patrol Officers (similar to the concept of Neighbourhood Safety Ambassadors) and an extensive public CCTV surveillance system to provide a reassuring presence on streets 7 days a week.

### Public Safety Patrol Officers

The public safety patrol officers are brightly uniformed ambassadors that help to maintain an inviting and comfortable experience by serving as additional “eyes and ears” for local law enforcement agencies. They are the face of the area. Typically, they get to know their neighbourhood and community very well and often serve as a first point of contact for emergency needs, help law enforcement to maintain order and provide an additional deterrent to crime through their consistent coverage and visibility. Public Safety Patrol Officers are equipped with two-way radios and walk or patrol the area at key times of the day. They become an integral part of general law enforcement, often being the ones to identify public safety issues and form an extension of SAPS and the local authority law enforcement. A small group of well-trained public safety patrol officers have proven to be very successful in securing an area through active engagement with all people in the precinct. Additional training of patrol officers is required to become knowledgeable on issues such as public safety and reporting, first aid and first-responder training, communication skills and homeless outreach services. Beyond basic training the Public Safety Patrol Officers develop a keen awareness and information of specific neighbourhood safety issues including drug trade, gang presence, poverty, social issues, criminal activity, and behaviour. If required patrol officers also provide walking escorts to people entering businesses early or staff leaving work late or elderly and vulnerable people feeling insecure.

The current public safety plan includes two (2) public safety patrol officers on foot deployed in the GCID, Monday to Friday between 06:30 and 17:30. In addition, the area will be patrolled by



a public safety patrol vehicle on a 24 hour/7 days a week basis. The public safety deployment will be supported by a comprehensive radio and communications network linked to a supporting control room to be supplied by the service provider.

The public safety plan includes

- 2 x public safety officers on foot patrolling the area, Monday – Friday during the daytime (06:30 – 17:30).
- 1 x public safety patrol vehicles patrolling the area on a 24/7 basis.
- Radio communications network.
- Centralised Control Room with CCTV monitoring.
- CCTV camera network comprising of Pan Tilt Zoom (PTZ), Static Artificial Intelligence (AI) and Licence Plate Recognition (LPR) cameras and monitoring.

Assistance from the City of Cape Town

The GCID will further enhance its public safety initiative through close cooperation with the Safety and Security Directorate of the City of Cape Town to link in with their initiative to support a safer public environment.

CCTV Surveillance Project

The budget and business plan also incorporates the continuation of the CCTV surveillance programme whereby the initial capital expenditure for the implementation of strategically placed surveillance cameras have been completed and the current network of cameras will be maintained over the next 5 years. The GCID has 5 Pan-Tilt-Zoom and 2 Artificial Intelligence cameras in place. Future expansion includes the placement of LPR cameras at the entrances to the area when future budgets allow for this expansion. The cameras assist in acting as a deterrent and assist in the monitoring of areas that are difficult to or less frequently patrolled by public safety patrol officers on motorcycles and patrol vehicles. The cameras also assist in directing patrollers to specific problems when detected.



## Operational security forum

In order to facilitate an integrated approach, the GCID will continue to participate in the safety and security forum in association with the appointed security service provider. These actions will include coordination and cooperation with:

- The South African Police Service
- Local Community Policing Forums
- Other existing security services in the area
- City of Cape Town Safety and Security Directorate
- Community organisations
- Other stakeholders

This forum encourages the involvement of members of the GCID, property owners, tenants, businesses and representatives of the above-mentioned organisations. Operational and response protocols are governed and decided upon at an operational forum convened to oversee safety and security initiatives within the area. This forum serves to share pertinent crime information as well as trends or emerging threats. The forum should ideally be attended by the following stakeholder groups:

- The preferred private security service provider – employed by the Improvement District
- The cleansing supervisor of the Improvement District
- The local SAPS Commander
- Metropolitan Police Services
- Law Enforcement Services
- Traffic Services
- A representative of the Community Policing Forum and Neighbourhood Watch
- Representatives of other private security companies operating within the area.

## Perimeter security and security applications

Existing property owners and businesses should be encouraged to improve existing security applications on their property. This includes initiatives to encourage property owners and businesses to secure their perimeters as the GCID public safety service provider may only operate in the public space.

The public safety services as planned is in support of IDP, directly supporting the top-tier priorities of Safety, Economic Development and Basic Services. The envisioned public safety services support Objectives 5 (Effective law enforcement to make communities safer) and 6 (Strengthen partnerships for safer communities).

The budget for the provision of Public Safety is R 1 215 530 or 52% of the annual budget of Year 1 of the Business Plan. The cost of the proposed public safety service during the five-year term is summarized below.

Year 1	Year 2	Year 3	Year 4	Year 5	Total expenditure over 5-year term
R 1 280 530	R 1 382 972	R 1 493 610	R 1 613 099	R 1 742 147	R 7 512 359

### Area Cleaning and Urban management

Most established Improvement Districts have appropriate budgets available to deploy the services of a dedicated public cleaning service provider to provide the supplementary or additional cleaning services required in their areas. To establish the most effective cleaning plan the strategy will support existing waste management services, identify specific management problems and areas and assist in developing additional waste management and cleaning plans for the area.

The plan will be executed by using a small team to:

- Decrease waste and grime in the area through a sustainable cleaning programme.
- Provide additional street sweeping, waste picking and additional refuse collection in all the public areas.
- Removal of illegal posters, graffiti and stickers from non-municipal infrastructure.





Urban infrastructure will be improved by:

- Continue to identify and monitor the status of public infrastructure such as roads, pavements, streetlights, road markings and traffic signs.
- Coordinating actions with the relevant City of Cape Town's departments to address infrastructure defects. This will be done through specific liaison with departments and officials in addition to the reporting and monitoring of repairs identified by the CID Manager.
- As a base level of repair and reinstatement has been achieved the GCID team will implement local actions to correct minor issues.

In addition, the urban management team will in consultation with the relevant City Departments assist with:

- Graffiti removal from non-municipal infrastructure where possible.
- Removal of illegal posters and pamphlets from public spaces and non-municipal infrastructure as noted in the GCID Implementation Plan Program 4.
- Painting of road markings and correction of road signs.
- Greening, tree pruning and landscaping.
- Kerb, bollard and paving reinstatements.
- Storm water drain cleaning where required.





The cleaning contingent will deploy the team in various areas and rotate through the GCID. Team members can be recruited from homeless people seeking gainful employment and training can be facilitated to improve their skills and potential utilisation. The cleaning and urban maintenance team includes:

- 2 x urban management workers per day which includes an urban management supervisor
- The shifts will be run Monday to Friday from 08:30 to 16:30

The following equipment will be required:

- General cleaning equipment such as spades, picks, etc.
- General maintenance tools such as scrapers, paint brushes, spanners etc.
- Materials such as paint, cement, cold asphalt and cleaning materials such as plastic bags which will be acquired as needed and within budgetary limitations.

#### Recycling Initiative

The City of Cape Town's Waste Services Department have embarked on various recycling projects incorporating waste drop-off facilities completely dedicated to recycling and/or the appointment of waste recycling companies that support the collection and recycling of waste from businesses. The GCID will continue the processes to develop and facilitate similar facilities and initiatives for the Glosderry area in support of the need for recycling programs.

The cleaning and urban management services as planned are in support of the IDP The GCID is working towards the **continuous development and improvement of the urban environment** through public safety, **cleaning, urban management** and social initiatives, all aimed at safeguarding and growing the existing businesses and economic opportunities thereby maintaining and creating employment opportunities.

The cleaning and urban management services as planned are also in support of the delivery of basic services and processes of ensuring that waste materials do not enter drainage systems and the efforts to recycle collected waste supports this priority. This is in line with the Objective 4 of the IDP (Well managed and modernised infrastructure to support economic growth) specifically objective 4.7 promoting cleanliness and addressing illegal dumping. GCID will work closely with the City regarding solid waste objective 4.5 (excellence in waste service delivery programme) and 4.6 (waste minimisation and recycling program).

The budget for the provision of cleaning and urban management services is R 295 500 or 13% of the annual budget of Year 1 of the Business Plan. The cost of the proposed cleaning and urban cleaning and maintenance service during the five-year term is summarized below.

Year 1	Year 2	Year 3	Year 4	Year 5	Total expenditure over 5-year term
R 295 500	R 317 663	R 341 487	R 367 099	R 394 631	R 1 716 380

## Social and Economic Development

The social issues of the entire City of Cape Town area are varied and complex and no single plan or approach will adequately address these issues. The GCID will coordinate social intervention actions with the various NGO's and social improvement organisations in the area to assist in the development of a comprehensive strategy for addressing social issues in conjunction with the City of Cape Town, all relevant social welfare organisations, and institutions. The GCID management will assist to facilitate and monitor the strategy and implement social rehabilitation. Social intervention and development can only be achieved by offering unemployed and/or homeless people an alternative.

Through the development of pro-active programmes to create work opportunities for homeless people, certain NGOs have presented the opportunity to direct their work programmes to include cleaning and maintenance services to CIDs. These partnerships between CIDs and NGOs create a more cost-effective approach to the provision of a supplementary service to the municipal cleaning services when large area clean-ups or specific maintenance tasks are required. It is therefore



suggested that in addition to the permanent maintenance team a social work programme is used to deploy previously homeless people from NGOs for specific clean-up projects in the GCID area. This plan depends on close cooperation with NGOs and the City of Cape Town’s social intervention strategy through which a small number of individuals can be identified to be re-integrated into society through gainful employment.

The social upliftment programmes as planned is in support of the social development objectives of the IDP. The GCID supports the City's Social Upliftment Strategies to find lasting solutions for social development, which includes supporting individuals to move from the street into places of safety, support NGOs that provide social services and where possible create employment opportunities. This is in support of Objective 15 (Building a more spatially Integrated and Inclusive City).

The budget for the provision of social upliftment is R 10 000 or 1% of the annual budget of Year 1 of the Business Plan. The cost of the proposed social upliftment programme during the five-year term is summarized below.

Year 1	Year 2	Year 3	Year 4	Year 5	Total expenditure over 5-year term
R 10 000	R 10 750	R 11 556	R 12 423	R 13 355	R 58 084

## Marketing

Marketing will focus on communicating with the members, businesses and property owners of the GCID by:

- Maintaining an informative website.
- Distributing GCID flyers and/or newsletters reflecting the initiatives and successes of the GCID.
- Promoting the GCID amongst the local businesses and industries.
- Promote community pride through the initiatives of the GCID in making the area cleaner and safer.
- Promoting the GCID through high visibility branding on the patrol vehicles.
- Promoting the GCID through high visibility uniforms with GCID branding for the patrol officers and maintenance workers.

## Property Owner Supported Projects

Property owners with the financial means to contribute beyond their additional Municipal Property Rates for the GCID will be encouraged to support various additional initiatives such as:

- Donation of infrastructure for the deployment of CCTV cameras on properties in strategic locations.
- Job creation and skills development opportunities.
- Funding of voluntary additional services including landscaping of public spaces through an “adopt a spot” initiative.
- Funding of additional security patrols in the public area.
- Funding for the direct employment of additional City of Cape Town Law enforcement officers.
- Donation of supplies and equipment for the operations of the GCID such as uniforms, branding, signage and cleaning equipment.

All additional funding to be approved at an AGM and included into the next year’s Implementation Plan and Budget.

## 5-Year Budget of the GCID

The detailed 5-year budget for the implementation and operations of the GCID is set out in Part C. It reflects the identified needs of the GCID operations in as cost effective a manner as possible. Income in the form of additional rates will be derived from all eligible properties in the area and this attracts VAT. Should property owners receive partial or full relief in respect of rates they would enjoy full exemption from payment of any GCID additional property rates. It is however incumbent on the property owner to seek such relief from the City under the City’s Rates Policy.

## Financial Impact of the CID

As per the City’s Special Rating Areas (SRA) Policy, an annual budget is prepared by the GCID, based on the needs of the area as described in the business plan. The budget provides for envisaged supplementary and related services and actual costs of operation as well as a 3% (three percent) provision for bad debts.

The CID is funded by property owners in the CID area through an additional property rate levied on the municipal valuation of all eligible properties within the boundaries of the CID. Additional property rates are vatable at the current gazetted rate and are calculated by the City during the City’s annual budget process.

The SRA Policy allows for a differentiation in tariffs for the different types of properties and as such a residential and non- residential additional property rate is applicable in the GCID.

The Additional Rate is expressed as a Rand-in-the-rand and is calculated by dividing the CID budget total with the total municipal valuation of all properties within the boundary of the CID. The CID budget and Additional Rate is approved by Council with the City’s budget and is applicable over a financial year, which starts on 1 July.

The budget for each year of the Business Plan is as follows:

YEAR	TOTAL EXPENDITURE	REVENUE (Funding Source: Additional Rates)	REVENUE (Other Funding Source e.g. Accumulated Surplus / Donations / Sponsorship / Parking etc.)	% INCREASE IN ADDITIONAL RATES REQUIREMENT
1	R 2 317 608	R2 267 608	R 50 000	9.6%
2	R 2 492 733	R2 442 733	R 50 000	7.7%
3	R 2 681 521	R2 631 521	R 50 000	7.7%
4	R 2 885 037	R2 835 037	R 50 000	7.7%
5	R 3 104 433	R3 054 433	R 50 000	7.7%

Individual contributions for residential and non-residential properties can be calculated as follows:

1. Municipal valuation x R 0.XXXXXX = Annual contribution (VAT excl.) – Note: R 0.XXXXXX represents the approved GCID additional property rate.
2. Annual contribution (VAT excl.) ÷ 12 = Average monthly contribution (VAT excl.)
3. Average monthly contribution (VAT excl.) x 1.15 = Average monthly contribution (VAT incl.)

e.g. R5,000,000 x R 0.002407 = R12,035.00 ÷ 12 = R1,002.92 x 1.15 = R1,153.35

### Proposed Management Structure

The GCID is managed by a board of directors, elected by the members of the Glosderry City Improvement District NPC (GCID). A Board of Directors consists of property owners within the GCID and a political representative from the City of Cape Town attending Board Meetings as an observer. The Board manages a Non-Profit Company (NPC), which is responsible for the management of the CID, within the framework of the approved GCID business plan and oversees the implementation thereof.

Elected Board members take responsibility for the various portfolios in the company and regular board meetings allow the directors to review current operations and apply corrective measures as required.

The Board can appoint service providers and staff to manage the day-to-day operations within the GCID. The supplementary services provided by the GCID should represent the actual needs of the area according to the vision of the property owners of the area. The services provided are decided upon by the property owners as CIDs are property-owner driven. The GCID is managed by a GCID manager appointed by the Board and will oversee the day-to-day delivery of the additional services according to the Business Plan.

All of the above is subject to monitoring and oversight by various departments in the City of Cape Town. The CID Branch also advises on administrative and governance compliance.

An Annual General Meeting (AGM) is held every year to review the performance of the CID and to confirm the mandate of the members. The budget and implementation plan for the next year is also presented and discussed for approval at the AGM. The AGM also provides the opportunity to elect new directors to serve on the board of the NPC.

The budget for the provision of management and administrative services is R 495 000 or 19% of the annual budget of Year 1 of the Business Plan. Provision is made for bad debt at 3% and depreciation of 3% in Year 1 of the Business Plan. The cost of the proposed management and administration services for the five-year term is summarized below.

<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>	<b>Year 4</b>	<b>Year 5</b>	<b>Total expenditure over 5-year term</b>
R 495 000	R 532 125	R 572 034	R 614 937	R 661 057	R 2 875 154

**Permissible Amendments to the Business Plan**

There are currently no plans to investigate or explore significant changes to the strategy or operations of the GCID and therefore none are noted here. Should any significant changes be required, such changes will be subject to approval of the Members of the GCID at an Annual or Special Members` Meeting.

**List of all Rateable Properties within the CID**

A list of all the rateable properties within the GCID is attached as Annexure A.

**GLOSDERRY CITY IMPROVEMENT DISTRICT (GCID)**  
**5 YEAR IMPLEMENTATION PLAN**  
 1st July 2023 to 30th June 2028



**PROGRAM 1 - GCID MANAGEMENT & OPERATIONS**

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Protection of Personal Information Act (POPIA) declaration	At the first Board meeting after the AGM, new Directors to sign the POPIA declaration	Annually	1	1	1	1	1	Epping CID Manager / Epping CID Board	
2. Implement Business Plan	GCID Manager / GCID Board	Annually	90%	90%	90%	90%	90%	% of budget spent	Ensure that the benchmark of 90% is attained.
3. Fully operational GCID Management Office	Functional and accessible	Ongoing	➔	➔	➔	➔	➔	GCID Manager / GCID Board	Refer to 2.6
4. Appointment of relevant service providers	Appointment of appropriately qualified service providers.	3 Years	1			1		GCID Manager / GCID Board	Service providers to be reappointed or new providers to be appointed in last year of contract period by means of a competitive process. Well Documented.
5. Board meetings	Quarterly Board meetings.	Quarterly	4	4	4	4	4	GCID Manager / GCID Board	Quorum of directors present at every meeting. Feedback per portfolio. Keep minutes and file resolutions.
6. Monthly Progressive Income and Expenditure Report to CCT	Submit reports to the CID Department timeously.	Monthly	12	12	12	12	12	GCID Manager	Refer to Financial Agreement. Submit reports to the CID Department by the 15 <sup>th</sup> of the following month.
7. Audited Annual Financial Statements	Audited Annual Financial Statements with an Unqualified finding.	Annually	1	1	1	1	1	GCID Manager	Submitted to the City by 31 August of each year.



PROGRAM 1 - GCID MANAGEMENT & OPERATIONS									
ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
8. Communicate GCID arrears list	Board Members in arrears cannot participate in meetings.	Monthly	12	12	12	12	12	GCID Manager	Observe and report concern over outstanding amounts to Board and CID Department.
9. Annual General Meeting	Annual feedback to members at AGM and complying with legal requirements	Annually	1	1	1	1	1	GCID Manager / GCID Board	Host successful AGM before 31 December.
10. Submit Annual Report and Annual Audited Financial Statements to Sub-council(s)	Submit AFS and annual report to Subcouncil within 3 months of AGM.	Annually	1	1	1	1	1	GCID Manager / GCID Board	Submit proof of submission to CID Department.
11. Successful day-to-day management and operations of the GCID	Monthly feedback to GCID Board.	Ongoing	➔	➔	➔	➔	➔	GCID Manager	
12. Maintain Website	Website with all the relevant documents as required by the By-Law and Policy	Ongoing	➔	➔	➔	➔	➔	GCID Board GCID Manager	Refer to Program 6.3
13. CIPC Compliance <ul style="list-style-type: none"> <li>Directors change</li> <li>Annual Returns</li> <li>Auditors change</li> </ul>	CIPC Notifications of changes.	Annually	1	1	1	1	1	GCID Board	Directors & Auditors change within 10 business days of change. Annual returns within 30 Business days after the anniversary date of the NPC registration.
14. Monthly Reports to the Directors	Report back on all CID related business to be measured and signed off	Monthly	12	12	12	12	12	GCID Manager	Provide monthly reports to the Directors.
15. Manage and monitor the C3 notification Process	Complete daily reports of C3 notifications and monitor outstanding issues	Monthly	12	12	12	12	12	GCID Manager	
16. Input to the Integrated Development Plan	Annual submissions to Subcouncil Manager	Annually	1	1	1	1	1	GCID Manager	October to February of every year.

PROGRAM 1 - GCID MANAGEMENT & OPERATIONS									
ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
17. Input to the City Capital/Operating Budgets	Annual submissions to Subcouncil Manager.	Annually	1	1	1	1	1	GCID Manager	By September of each year.
18. Communicate with property owners	Monthly newsletter	Monthly	12	12	12	12	12	GCID Manager	Keep property owners informed.
19. Mediate issues with or between property owners	Provide an informed opinion on unresolved issues and assist where possible	Ongoing	➔	➔	➔	➔	➔	GCID Manager & City of Cape Town Departmental Managers and Law Enforcement	
20. Visit GCID members	Communicate and visit GCID members.	Bi-annually	2	2	2	2	2	GCID Manager	Refer also to Program 6-4
21. Promote and develop GCID NPC membership	Have a NPC membership that represents the GCID community Update NPC membership. Ensure that membership application requests are prominent on webpage	Ongoing	➔	➔	➔	➔	➔	GCID Manager / GCID Board	
22. Build working relationships with Subcouncil Management and relevant CCT officials and departments that deliver services in the GCID	Successful and professional relationships with subcouncil management, Area Based Manager and City Departments resulting in enhanced communication, cooperation and service delivery	Ongoing	➔	➔	➔	➔	➔	GCID Manager	
23. CID renewal application and survey.	Submit a comprehensive renewal application for approval by the members and the City of Cape Town.	In year 5					1	GCID Manager / GCID Board	

### PROGRAM 1 - GCID MANAGEMENT & OPERATIONS

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
24. Annual Tax Compliance Status	Within one month after expiry date.	Annually	1	1	1	1	1	GCID Manager	Upload Tax Compliance Status via eServices Portal.
25. Budget Review	Board approved budget review to the CCT by end of March	Annually	1	1	1	1	1	GCID Manager	Submit Board minutes and approved adjustment budget to the CCT by end of March.
26. All Directors to receive relevant CID Documents	At the 1 <sup>st</sup> Board meeting after the AGM, supply all directors with all relevant CID documents	Annually	1	1	1	1	1	GCID Manager / GCID Board	
27. Allocation of portfolios	At the first Board meeting after the AGM, assign portfolios to Directors	Annually	1	1	1	1	1	GCID Manager / GCID Board	
28. Declaration of interest	Ensure all Directors and Manager sign DOI at every Board Meeting	Bi-monthly	6	6	6	6	6	GCID Manager / GCID Board	
29. VAT reconciliation/Tax Returns	Bi-monthly VAT returns and annual Tax returns	Bi-monthly	6	6	6	6	6	GCID Manager / GCID Board	
30. Annual Approval of Implementation Plan and Budget	Obtain approval from members at AGM for Implementation Pan and Budget	Annually	1	1	1	1	1	GCID Manager / GCID Board	

### PROGRAM 2 - GCID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Identify the root causes of crime in conjunction with the SAPS, Local Authority and existing Public Safety service using their experience as well as available crime statistics	Incorporate in Public Safety Management Strategy Plan	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	This is done comprehensively at the beginning of term and then modified continuously

## PROGRAM 2 - GCID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
2. Determine the Crime Threat Analysis of the CID area in conjunction with the SAPS	Incorporate in Public Safety Management Strategy Plan	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
3. Determine strategies by means of an integrated approach to improve public safety	Incorporate in Public Safety Management Strategy Plan	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
4. In liaison with other Public Safety role players and the South African Police Service, identify current Public Safety and policing shortcomings and develop and implement effective public safety strategy	Incorporate in Public Safety Management Strategy Plan	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
5. Approve a Public Safety Management Strategy with clear deliverables and defined performance indicators to guide safety services by the appointed service provider and evaluate levels of service provided.	Documented Public Safety Management Strategy with clear deliverables and defined performance indicators to guide public safety services by the appointed service provider and evaluate levels of service provided.	Revise as often as required but at least annually	1	1	1	1	1	GCID Manager/ Public Safety Service Provider and approved by the Board	This is done comprehensively at the implementation of the CID and then modified continuously
6. Maintain a manned centrally located office(s) open to the members and residents of the CID to request Public Safety assistance or report information	Appropriately manned and equipped office with skilled staff	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	As per Program 1.3
7. Deploy Public Safety resources accordingly and effectively on visible patrols. Public Safety personnel and patrol vehicles to be easily identifiable	Effective safety and Public Safety patrols in the GCID	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	

## PROGRAM 2 - GCID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
8. Utilise the "eyes and ears" of all Public Safety and gardening/street cleaning staff, as well as own staff, to identify any breaches	Incorporate feedback and information in Public Safety and safety initiatives of the GCID	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
9. Assist the police through participation by GCID in the local Police sector crime forum	Incorporate feedback and information in Public Safety and safety initiatives of the GCID Report on any Public Safety information of the GCID to the CPF	Monthly	12	12	12	12	12	GCID Manager/ Public Safety Service Provider	
10. Monitor and evaluate the Public Safety strategy and performance of all service delivery on a quarterly basis	Report findings to the GCID Board with recommendations where applicable	Quarterly	4	4	4	4	4	GCID Manager/ Public Safety Service Provider/ SAPS Crime Intelligence Officer	Refer to Program 1.11
11. On-site inspection of Public Safety Patrol officers	Report findings to the GCID Board with recommendations where applicable	Daily	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
12. Weekly Public Safety Reports from Contract Public Safety Service Provider	Report findings to the GCID Board with recommendations where applicable Provide feedback to forum meeting	Weekly	52	52	52	52	52	Public Safety Service Provider	Incorporate into monthly management report to GCID Board
13. Deploy CCTV cameras monitored by a CCTV Control Room	Effective use of CCTV cameras through monitoring	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	
14. Appoint a CCTV Monitoring service provider	Appointment of appropriately qualified service providers.	3 Years	1			1		GCID Manager / GCID Board	

### PROGRAM 2 - GCID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
15. Register CCTV Cameras with the City of Cape Town	Cameras registered with the CCT	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Public Safety Service Provider	

### PROGRAM 3 - GCID CLEANSING & ENVIRONMENTAL INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Develop a cleansing strategy document	Cleansing strategy document with clear deliverables and defined performance indicators to guide cleansing and delivery.	Annually	1	1	1	1	1	GCID Manager/ Cleansing Service Provider	Revise as often as required but at least annually. Refer to 1.4
2. Cleansing Strategy to guide cleansing and delivery	Monitor and evaluate the cleansing strategy and performance of all service delivery on a quarterly basis	Quarterly	4	4	4	4	4	GCID Manager/ Cleansing Service Provider	
3. Appointed Cleaning service provider.	Appointment of appropriately qualified service provider.	3 Years	1			1		GCID Manager / GCID Board	Service providers to be reappointed or new providers to be appointed in last year of contract period by means of a competitive process. Well Documented.
4. Additional litter bins and emptying of litter bins.	Quarterly status reports to CCT regarding progress of identified shortcomings	Quarterly	4	4	4	4	4	GCID Manager/ Solid Waste Department	

### PROGRAM 3 - GCID CLEANSING & ENVIRONMENTAL INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
5. Cleaning of streets and sidewalks in the GCID	Cleansing each of the streets within the CID boundary at least once within every two month period	Bi monthly	6	6	6	6	6	GCID Manager/ Cleansing Service Provider	
6. Health and safety issues reported to CCT with C3 notifications	Monthly evaluations and inspections of reported C3. Report to the Board. Provide an improved healthy urban environment in the GCID	Ongoing	➔	➔	➔	➔	➔	GCID Manager/GCID Board	
7. Monitor and combat Illegal dumping	Removal of illegal dumping when required and applying applicable penalties through law enforcement against transgressors. Report to the Board	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Cleansing Service Provider/ Law Enforcement Officers/GCID Board	
8. Identify environmental design contributing to grime such as wind tunnels	Quarterly evaluation of the causes of waste Quarterly evaluation of measures implemented and identification of remedial actions. Report to the Board.	Quarterly	4	4	4	4	4	GCID Manager/ Cleansing Service Provider/GCID Board	
9. Promoting waste minimization through education and awareness on waste and water pollution	Monthly evaluations and inspections Report findings to Board.	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Cleansing Service Provider, Solid waste Department	

### PROGRAM 3 - GCID CLEANSING & ENVIRONMENTAL INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
10. Encourage property owners to act responsibly in terms of waste management and encourage recycling initiatives	Monthly evaluations and inspections Report findings to the Board.	Ongoing	➔	➔	➔	➔	➔	CID Manager / Solid Waste Department	
11. Local NGO to assist in cleaning programs where applicable	As required coordinate cleaning programs and report to the Board	Ongoing	➔	➔	➔	➔	➔	CID Manager	Refer to program 4.4 and 5.2
12. Recycle waste	Recycle waste collected by cleaning staff where possible and report progress to the Board	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ Cleansing Service Provider	
13. Greening campaigns - Arbor Day	Report to the GCID Board with recommendations where applicable	1	1	1	1	1	1	GCID Manager	

### PROGRAM 4 - GCID URBAN MANAGEMENT INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Identify problem areas with respect to: a. street lighting; b. missing drain covers / cleaning of drains c. maintenance of road surfaces; sidewalks d. cutting of grass / removal of weeds e. road markings / traffic signs	Urban management plan with clear deliverables and defined performance indicators to guide delivery – Report monthly to the Board	Ongoing Monthly reporting to the Board.	➔	➔	➔	➔	➔	GCID Manager	Use the established service levels to design the provision of supplementary services without duplication of effort.



PROGRAM 4 - GCID URBAN MANAGEMENT INITIATIVES									
ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
2. Identify and report infrastructure supplementing of existing Council Services: f. Street lighting g. Dumping h. Refuse Removal i. Waterworks j. Sewerage k. Roads and Storm water l. Traffic signals and line painting m. Pedestrian safety n. Road repairs	Monitor and evaluate. Report findings to the GCID Board with recommendations where applicable	Daily / weekly and monthly reports to the C3 notification process and daily recording of references in the register	➔	➔	➔	➔	➔	GCID Manager	
3. Compile a list of prioritized needs to enhance the objectives of the CID and liaise with the relevant departments to correct	Monitor and evaluate the plan and performance of all service delivery on a quarterly basis. Report findings to the GCID Board with recommendations where applicable	Quarterly	4	4	4	4	4	GCID Manager	
4. Work in conjunction with local social welfare and job creation organization and develop the delivery of the supplementary services to improve the urban environment	Development of a long-term sustainable work program	Ongoing	➔	➔	➔	➔	➔	GCID Manager	This is done comprehensively at the term renewal and then modified and managed continuously Also refer to Program 5.2 and 3.11
5. Illegal Poster Removal Notify and monitor the removal of illegal posters by the City of Cape Town	City of Cape Town infrastructure free from illegal posters	Ongoing	➔	➔	➔	➔	➔	GCID Manager	

### PROGRAM 5 - GCID SOCIAL INTERVENTION INITIATIVES

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Identify and determine strategies by means of an integrated approach to address / homelessness and the relief measures available, current and future.	Social intervention plan with clear deliverables and defined performance indicators to guide delivery	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ NGOs	This is done comprehensively at the implementation of the CID and then modified continuously
2. Work in conjunction with local social welfare and job creation organization and develop the delivery of the supplementary services to improve the urban environment	Social intervention plan with clear deliverables and defined performance indicators to guide delivery	Ongoing	➔	➔	➔	➔	➔	GCID Manager/ NGOs	This will be a long-term plan of action that will take time to develop – Refer to Program 4.4 and 3.11
3. Coordinate Social Development programs and initiatives with City Social Development Department	Meet quarterly, Keep minutes, Report Quarterly	Quarterly	4	4	4	4	4	GCID Manager/Board/ City Social Development Department	
4. Public awareness program on social issues	Publish on Web Page	Ongoing	➔	➔	➔	➔	➔	GCID Manager	

### PROGRAM 6 - GCID MARKETING INITIATIVES

ACTION STEPS	RESPONSIBLE	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					PERFORMANCE INDICATOR	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
1. Newsletters / Newsflashes	Informative newsletters distributed.	Quarterly	4	4	4	4	4	GCID Manager	Also refer to Program 1.18
2. Regular Press releases in local Newspapers covering: a. Local Development b. Promoting local Projects c. Social Issues	Regular media exposure	Ongoing	➔	➔	➔	➔	➔	GCID Manager	
3. Establish and maintain Website	Up to date and informative website in	Ongoing	➔	➔	➔	➔	➔	GCID Manager	Refer to Program 1.12

PROGRAM 6 - GCID MARKETING INITIATIVES									
ACTION STEPS	RESPONSIBLE	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					PERFORMANCE INDICATOR	COMMENTS
			Y1	Y2	Y3	Y4	Y5		
	compliance with CID legislation.								
4. Regular Member visits and meetings	Monthly feedback to GCID Board at Directors Meeting	Ongoing	➔	➔	➔	➔	➔	GCID Manager	Refer to Program 1.20
5. Establish the GCID Business Directory and link to website	Up to date directory	Every 6 months	2	2	2	2	2	GCID Manager	
6. GCID Signage	Signage to be visible and maintained	Ongoing	➔	➔	➔	➔	➔	GCID Manager	

# GLOSDERRY CITY IMPROVEMENT DISTRICT

## 5 YEAR BUDGET AS PER BUSINESS PLAN

	2023/24	2024/25	2025/26	2026/27	2027/28
<b>INCOME</b>	R	R	R	R	R
Income from Additional Rates	-2 267 608 97.8%	-2 442 733 98.0%	-2 631 521 98.1%	-2 835 037 98.3%	-3 054 433 98.4%
Other: Accumulated Surplus	-50 000 2.2%	-50 000 2.0%	-50 000 1.9%	-50 000 1.7%	-50 000 1.6%
<b>TOTAL INCOME</b>	<b>-2 317 608 100.0%</b>	<b>-2 492 733 100.0%</b>	<b>-2 681 521 100.0%</b>	<b>-2 885 037 100.0%</b>	<b>-3 104 433 100.0%</b>
<b>EXPENDITURE</b>	R	R	R	R	R
Core Business	1 611 030 69.5%	1 738 260 69.7%	1 875 543 69.9%	2 023 678 70.1%	2 183 520 70.3%
Cleansing services	295 500	317 663	341 487	367 099	394 631
Environmental upgrading	10 000 0.4%	10 750	11 556	12 423	13 355
Public Safety	1 215 530	1 312 772	1 417 794	1 531 218	1 653 715
Public Safety - CCTV monitoring	65 000	70 200	75 816	81 881	88 432
Social upliftment	10 000 0.4%	10 750	11 556	12 423	13 355
Urban Maintenance	15 000 0.6%	16 125	17 334	18 634	20 032
Depreciation	70 000 3.0%	70 000 2.8%	70 000 2.6%	70 000 2.4%	70 000 2.3%
Repairs & Maintenance	15 000 0.6%	16 125 0.6%	17 334 0.6%	18 634 0.6%	20 032 0.6%
General Expenditure	553 550 23.9%	595 066 23.9%	639 698 23.9%	687 674 23.8%	739 248 23.8%
Accounting fees	10 750	11 556	12 423	13 355	14 356
Administration and management fees	495 000	532 125	572 034	614 937	661 057
Advertising costs	9 000	9 675	10 401	11 181	12 019
Auditor's remuneration	15 000	16 125	17 334	18 634	20 032
Bank charges	3 000	3 225	3 468	3 728	4 006
Lease rental on equipment	8 800	9 460	10 170	10 932	11 752
Marketing and promotions	8 000	8 600	9 245	9 938	10 684
Secretarial duties	4 000	4 300	4 623	4 969	5 342
Bad Debt Provision 3%	68 028 2.9%	73 282 2.9%	78 946 2.9%	85 051 2.9%	91 633 3.0%
<b>TOTAL EXPENDITURE</b>	<b>2 317 608 101.5%</b>	<b>2 492 733 100.0%</b>	<b>2 681 521 100.0%</b>	<b>2 885 037 100.0%</b>	<b>3 104 433 100.0%</b>
(SURPLUS) / SHORTFALL	-	-	-	-	-
<b>GROWTH: EXPENDITURE</b>	<b>6.2%</b>	<b>7.6%</b>	<b>7.6%</b>	<b>7.6%</b>	<b>7.6%</b>
<b>GROWTH: ADD RATES REQUIRED</b>	<b>9.6%</b>	<b>7.7%</b>	<b>7.7%</b>	<b>7.7%</b>	<b>7.7%</b>

## LIST OF RATEBLE PROPERTIES WITHIN THE GLOSDERRY CID

CATEGORY	USE DESCRIPTION	Total Val	St No.	Street	Unit No	Sect ID	LIS Key	ERF No
Industrial	Light Indust.	11 400 000	85	GARFIELD ROAD		0	36840	51982
Industrial	Light Indust.	8 400 000	89	GARFIELD ROAD		0	36844	51994
Industrial	Factory	1 600 000	95	GARFIELD ROAD	1	124279	36843	51993
Industrial	Warehouse	4 200 000	95	GARFIELD ROAD	2	124280	36843	51993
Industrial	Retail	5 500 000	255	GARRISON ROAD		0	36639	51737
Industrial	Warehouse	10 050 000	1	GLOSSDERRY ROAD		0	38973	55816
Industrial	Light Indust.	7 000 000	3	GLOSSDERRY ROAD		0	38976	55820
Industrial	Light Indust.	7 830 000	6	GLOSSDERRY ROAD		0	36841	51983
Industrial	Light Indust.	6 700 000	7	GLOSSDERRY ROAD		0	106280	144778
Industrial	Serv Industrial	7 900 000	8	GLOSSDERRY ROAD		0	36842	51984
Industrial	Light Indust.	4 000 000	11	GLOSSDERRY ROAD		0	36833	51974
Industrial	Warehouse	3 800 000	12	GLOSSDERRY ROAD	2	19634	39848	57140
Industrial	Workshop	2 630 000	12	GLOSSDERRY ROAD	3	19635	39848	57140
Industrial	Office	1 610 000	12	GLOSSDERRY ROAD	6	117852	39848	57140
Industrial	Workshop	2 670 000	12	GLOSSDERRY ROAD	7	19632	39848	57140
Industrial	Warehouse	3 380 000	12	GLOSSDERRY ROAD	8	117853	39848	57140
Industrial	Office	1 770 000	12	GLOSSDERRY ROAD	9	123787	39848	57140
Industrial	Warehouse	3 540 000	12	GLOSSDERRY ROAD	10	123788	39848	57140
Industrial	Factory	1 740 000	12	GLOSSDERRY ROAD	11	117856	39848	57140
Industrial	Workshop	2 370 000	12	GLOSSDERRY ROAD	12	123790	39848	57140
Industrial	Factory	4 150 000	12	GLOSSDERRY ROAD	13	123791	39848	57140
Industrial	Light Indust.	2 425 000	15	GLOSSDERRY ROAD		0	109670	150108
Industrial	Workshop	5 440 000	20	GLOSSDERRY ROAD	2	124282	37400	52869
Industrial	Workshop	2 340 000	20	GLOSSDERRY ROAD	3	132679	37400	52869
Industrial	Shop	4 300 000	20	GLOSSDERRY ROAD	4	132680	37400	52869
Industrial	Light Indust.	8 220 000	23	GLOSSDERRY ROAD		0	246330	51981
Industrial	Retail	20 400 000	24	GLOSSDERRY ROAD		0	37256	52681
Industrial	Light Indust.	7 100 000	25	GLOSSDERRY ROAD		0	36851	52007
Industrial	Retail	15 400 000	27	GLOSSDERRY ROAD		0	36854	52010
Industrial	Retail	7 800 000	261	IMAM HARON ROAD		0	40745	58441

CATEGORY	USE DESCRIPTION	Total Val	St No.	Street	Unit No	Sect ID	LIS Key	ERF No
Industrial	Shop	4 290 000	265	IMAM HARON ROAD	1	52506	36568	51629
Industrial	Flat	740 000	265	IMAM HARON ROAD	2	52507	36568	51629
Industrial	Flat	820 000	265	IMAM HARON ROAD	3	52508	36568	51629
Industrial	Flat	870 000	265	IMAM HARON ROAD	4	52509	36568	51629
Industrial	Flat	740 000	265	IMAM HARON ROAD	5	52510	36568	51629
Industrial	Flat	820 000	265	IMAM HARON ROAD	6	52511	36568	51629
Industrial	Flat	870 000	265	IMAM HARON ROAD	7	52512	36568	51629
Industrial	Light Indust.	18 600 000	1	MYHOF ROAD		0	39925	57316
Industrial	Light Indust.	9 100 000	2	MYHOF ROAD		0	36845	51999
Industrial	Light Indust.	5 300 000	4	MYHOF ROAD		0	36846	52000
Industrial	Serv Industrial	30 380 000	11	MYHOF ROAD		0	39911	57272
Industrial	Industrial Park	22 620 000	13	MYHOF ROAD		0	106056	144388
Industrial	Light Indust.	58 000 000	14	MYHOF ROAD		0	38300	54230
Industrial	Community shopping centre	643 420 000	16	MYHOF ROAD		0	104829	142906
Industrial	Sports Club	-	18B	MYHOF ROAD		0	36830	52025
Industrial	Offices	21 240 000	2	STIGANT ROAD		0	246331	156804
Industrial	Light Indust.	5 500 000	1	STIGNANT CRESCENT		0	36834	51975
Industrial	Serv Industrial	3 300 000	2	STIGNANT CRESCENT		0	99677	136866
Industrial	Parking Garage	4 200 000	3	STIGNANT CRESCENT		0	409300	159270
Industrial	Offices	33 900 000	4	STIGNANT CRESCENT		0	37654	53201
Industrial	Serv St&Other	13 600 000	6	WARRINGTON ROAD		0	36855	52011
Industrial	Offices	11 900 000	7	WARRINGTON ROAD		0	40381	57983
Industrial	Offices&Retail	12 200 000	8	WARRINGTON ROAD		0	36856	52012
Industrial	Light Indust.	52 700 000	9	WARRINGTON ROAD		0	39658	56915
Industrial	Light Indust.	7 400 000	10	WARRINGTON ROAD		0	36835	51976
Industrial	Light Indust.	6 000 000	12	WARRINGTON ROAD		0	36836	51977
Industrial	Light Indust.	7 200 000	14	WARRINGTON ROAD		0	36852	52008
Industrial	Light Indust.	9 200 000	24	WARRINGTON ROAD		0	36853	52009
Industrial	Light Indust.	33 600 000	6	WILGE ROAD		0	449299	166141
Industrial	Light Indust.	7 100 000	7	WILGE ROAD		0	38975	55818
Industrial	Light Indust.	6 200 000	8	WILGE ROAD		0	36850	52006

# 728

CATEGORY	USE DESCRIPTION	Total Val	St No.	Street	Unit No	Sect ID	LIS Key	ERF No
Industrial	Factory	1 980 000	9	WILGE ROAD	1	59396	38974	55817
Industrial	Factory	3 850 000	9	WILGE ROAD	2	59397	38974	55817

## Die Burger

Die Burger Geklassifiseerd Vrydag 7 Oktober 2022



**Kennisgewing van Algemene Jaarvergadering (AJV)**

Die Glosderry City Improvement District NPC (GCID) hou 'n AJV. Alle belanghebbende persone word genooi na 'n oorsig van die jaar se bedrywighede, goedkeuring van die termyn verlening en beplanning vir 2023/24.


Datum: Woensdag, 02 November 2022  
 Tyd: 10:00  
 Plek: Konferensielokaal, Pres les, 3 Wilgestraat, Claremont, 7735

Slegs bona fide-lede van die GCID kan stem by 'n AJV. Alle eienaars van nie-residentsieële eiendom wat binne die GCID val, kan lede word sonder enige koste daaraan verbonde, maar moet registreer voor 24 Oktober 2022.

**Vir meer besonderhede oor registrasie en dokumentasie gaan na [www.gcid.co.za](http://www.gcid.co.za), stuur 'n epos aan [info@gcid.co.za](mailto:info@gcid.co.za) of skakel 021 565 0901**

## Cape Argus

Friday, October 07 2022 CAPE ARGUS



**Notice Annual General Meeting (AGM)**

The Glosderry City Improvement District NPC (GCID) will be hosting an AGM. All stakeholders are invited to a review of the year's activities and approval of the extension of the CID term and planning for 2023/24.

**Date:** Wednesday, 02 November 2022  
**Time:** 10:00  
**Venue:** Conference Centre, Pres les, 3 Wilge Road, Claremont, Western Cape, 7735

Resolutions presented at the Members meeting can only be voted on by bona fide members of the GCID. This membership is available free of charge to all owners of non-residential property within the GCID footprint, but they must be registered before 24 October 2022.

**For further information, documentation and how to register go to [www.gcid.co.za](http://www.gcid.co.za), e-mail [info@gcid.co.za](mailto:info@gcid.co.za) or call 021 565 0901**





Glosderry City Improvement District NPC (GCID) Non-Profit Company  
2013/083887/08  
3 Wilge Road, Claremont, Western Cape, 7735  
[www.glosderrycid.co.za](http://www.glosderrycid.co.za) | [info@glosderrycid.co.za](mailto:info@glosderrycid.co.za)

Notice is hereby given of the Annual General Meeting (AGM) of the Glosderry City Improvement District that will take place on 02 November 2022 where the following items will be discussed:

## AGENDA

1. Registration
2. Welcome & Apologies
3. Membership
  - 3.1 Resignations
  - 3.2 New members
4. Quorum to constitute a meeting
5. Previous AGM minutes
  - 5.1 Approval
  - 5.2 Matters arising
6. Chairman's Report
7. Feedback on operations 2021/22
8. Noting of Audited Financial Statements 2021/22
9. Approval of extension of the 5-year term Business Plan 2023 – 2028 (*includes the approval of the 2023 – 24 Budget and Implementation Plan*)
10. Budget
  - 10.1 Noting of additional surplus funds utilised in 2021/22 (approved by the Board)
  - 10.2 Approval of additional surplus funds utilisation for 2022/23
  - 10.3 Approval of surplus funds utilisation for 2023/24
11. Appointment of a Registered Auditor
12. Confirmation of Company Secretary
13. Election of Board Members
14. General
15. Q & A

**Please note the following:****The present Directors of the Glosderry CID and their respective portfolios are:**


Name	Current CID Portfolio
Roy Kemmis-Betty	Chairperson
Chris Wolf	Director
Andy Shoredits	Director

All stakeholders and interested parties are invited to attend, however, only owners registered as members of the company may vote.

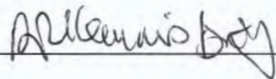
- Per clause 11.9.2 of the Memorandum of Incorporation, no member who is in arrears with payment of the additional rate for more than 60 (sixty) days, shall be entitled to vote at an AGM for so long as s/he is so in arrears except if the member can prove that s/he is in a dispute or has entered into an appropriate payment arrangement with the City or can provide proof of payment.
- Owners wishing to apply for membership should do so via the website or by email. New membership applications should be received by 24 October 2022 to be approved and accepted at a meeting of the Board of directors of the Glosderry City Improvement District NPC prior to the AGM.
- Any member may appoint a Proxy to attend the meeting on his/her behalf. Forms of Proxy may be downloaded from the website or requested by email. The proxy form must be delivered to the offices of the Company no less than 24 hours prior to the advertised time of the start of the meeting, failing which it shall not be deemed to be valid.
- Enquiries should be addressed as far in advance as possible, by email as above or by letter to the registered office of the company. The Annual Financial Statements can be downloaded from the website.
- Clause 12.1.7 of the MOI states "As required by item 5(1)(b) of Schedule 1 to the Act, at least 1/3 (one third) of the directors shall resign every year at the AGM, but shall be eligible for re-election." Therefore, the following Directors: Roy Kemmis-Betty will resign. They have made themselves available for re-election as directors.
- Forms for nomination of directors may be downloaded from the website or be requested by email. These forms must be delivered to the offices of the Company no less than 7 clear days prior to the advertised time of the start of the meeting, failing which it shall not be deemed to be valid.
- Clause 11.10.2 of the MOI states "For a special resolution to be adopted at a members' meeting, it must be supported by at least 75 % (seventy-five percent) of the members who voted on the resolution, as provided in section 65(7) of the Act."

The following documentation is available at the AGM and on the GCID website at [www.glosderrycid.co.za](http://www.glosderrycid.co.za):

- Membership list
- Advertisements, notice to members and CoR 36.2 form
- Minutes of previous AGM
- Agenda
- Audited AFS (Full set)
- Business Plan 2023-2028
- Membership application form
- Nomination as Director form
- Proxy Form

 <p><b>GLOSDERRY CID</b> CITY IMPROVEMENT DISTRICT</p>	<p><b>GLOSDERRY CID</b> <b>AGM</b> <b>1 November 2022</b></p>
<p><b>MINUTES OF THE BEACONVALE IMPROVEMENT DISTRICT (BVID) ANNUAL GENERAL MEETING HELD ON 25 OCTOBER 2021 AT FI GROUP, UNIT A1, CONNAUGHT PARK, MC GREGOR STREET, BEACONVALE AT 15H00</b></p>	
<p><b>Present</b></p>	
<p>Roy Kemmis-Betty (RKB) Chris Wolf (CW) Cllr Mikhail Manuel (MM) Gene Lohrentz (GL)</p>	<p>Chairperson of GCID Board Director Board Observer Geocentric (Geocentric as GCID Management Company)</p>
<p><b>Apologies</b> Andy Shoredits</p>	
<p>See attached attendance register for additional attendees:</p>	
<p><b>1. WELCOME</b> a. The Chairperson (RKB) welcomed and thanked all the members present.</p>	<p><b>ALL</b></p>
<p><b>2. QUORUM TO CONSTITUTE A MEETING</b> a. RKB noted that there were no resignations or applications for new memberships. b. RKB also noted that he has received two proxy forms from members who gave their apologies and indicated that a quorum is present and that the meeting is properly constituted.</p>	<p><b>ALL</b></p>
<p><b>3. APPROVAL OF PREVIOUS MINUTES AND MATTER ARISING</b> a. The minutes of the 2021 AGM was approved by show of hands, with no matters arising.</p>	<p><b>ALL</b></p>
<p><b>4. APPROVAL OF THE AGENDA</b> a. Nothing was added to the agenda. The agenda was approved, and the meeting continued.</p>	<p><b>ALL</b></p>
<p><b>5. CHAIRPERSON'S REPORT</b> a. RKB noted that the chairpersons report is available in the Annual Report, available on the website and part of the documents that was distributed via email to all members.</p>	
<p><b>6. OPERATIONAL REPORT</b> a. GL presented the feedback of the year's operations with specific reference to Public Safety, Cleaning, Greening, Urban Management and Social Upliftment. b. GL noted that it is important to know that the public safety officers are not SAPS members and cannot act in the same manner, with the same rights. c. GL noted that due to the socio-economic state of the country the number of destitute public members and public safety incidents have increased significantly. d. GL noted that the best way to combat this is to try and interrupt the opportunity</p>	<p><b>ALL</b></p>

Minutes Approved: \_\_\_\_\_



Roy Kemmis-Betty (GCID Chairperson)



<p>Secretary. The members approved the re-appointment of Mr. Roy Reginald Kemmis-Betty.</p>	
<p><b>11. STAND DOWN &amp; RE-ELECTION OF THE BOARD</b></p> <ul style="list-style-type: none"> <li>a. RKB noted that the CID has not received any new directorship nominations.</li> <li>b. In terms of the board rotating Roy Kemmis-Betty resigned but made himself available for re-election. The meeting accepted the re-election.</li> </ul>	<p>ALL</p>
<p><b>12. GENERAL</b></p> <ul style="list-style-type: none"> <li>a. A member asked that Geocentric ensure that all property owners receive the AGM invitation. GL acknowledge that there might have been a glitch in the migration from one service provider to the next, they will make sure all the emails have migrated successfully.</li> <li>b. GL mentioned that Geocentric acknowledges that communication is important and have therefore appointed a PR Consultant to keep up the communication.</li> <li>c. A member asked for clarification on what constitutes a member and who pays the CID levies.</li> <li>d. GL explained that to be a member of the CID you must be a property owner that applied for membership. GL noted that if you are not a property owner, but you are the tenant, the property owner could make the tenant their proxy. GL also noted that it is not only the members that pay the CID additional rates, but that the additional rate is billed to the municipal account of all the property owners within the CID border.</li> <li>e. A public member reported that there have been public members walking around in Imam Haron Road and intimidating the women working in the businesses. The member also reported that Byers do respond when they report the problem, but they are not armed.</li> <li>f. GL thanked the public member for bringing it to their attention. GL noted that the public safety officers are not permitted to use tasers and pepper spray as using either one of these at close range is considered assault. GL highlighted that it is difficult and illegal to restrict any public member's movement. GL assured the members that he will have a conversation with the CEO of Byers and ensure that the problem is discussed during their next meeting with SAPS and Law Enforcement.</li> <li>g. GL noted that Geocentric will distribute safety flyers pertaining to the steps one should follow when in need of public safety assistance.</li> <li>h. Director CW asked assistance from MM regarding the problem building they have reported trading from the SASKO bakery property. CW noted that the problem is not attended to because the official is on leave and there is no replacement that could deal with this matter. CW asked that the matter is escalated and gets dealt with. MM agreed to assist with this matter.</li> </ul>	
<p><b>13. CLOSURE</b></p> <ul style="list-style-type: none"> <li>a. RKB thanked all the role players. He then closed the meeting.</li> </ul>	<p>ALL</p>

Minutes Approved: R.R. Kemmis-Betty Roy Kemmis-Betty (GCID Chairperson)  
 PP GIOSDEM CWO NPC

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**From:** Alma Stoffels  
**Sent:** Wednesday, 14 December 2022 15:20  
**To:** Christa Liebenberg; Laurel Robertson; Shiron September; Annette Van De Wall; Desmond Baart; Andy Greenwood; Erika Foot; Dimitri Georgeades; Ben De Wet; Andrew Mc Donald; Tamsin Faragher; Timothy Hadingham; Joanne Jackson; Lorraine Gerrans; Barry Schuller; Julia Wood; Sean Glass; Imeraam Frydie; Ivan Anthony; Patrick Nqadini; Monwabisi Boo; Paul Williamson; Alfonso Sauls; Brian Ford; Chantal Michaels; Grant Stephens; Louise Ing; Lorraine Frost; Eugene Hlongwane; Letitia Bester; Xolisile Mama; Alison Evans; Priscilla Booysen; Angelique Africa  
**Cc:** Joepie Joubert; Nonhlanhla Ngubane  
**Subject:** Glosderry City Improvement District - Term Extension  
**Attachments:** Glosderry CID Business Plan - 2023-2028 - Final.pdf

Good Day Colleagues

Trust this mail finds you well.

The Board of the Glosderry City Improvement District (GCID) is in the process of extending the GCID term for the period 2023-2028.

They obtained overwhelming support from their members at the recent AGM and have now applied for Council to consider extending their term for a further five years. If approved the new five-year term will start on 1 July 2023 and terminate on 30 June 2028.

You are requested to review the attached business plan and provide the CID Branch with any comments that could influence the final business plan before it is submitted to Council for consideration.

The Executive Mayor has instructed that the City Departments explore possibilities to expand service delivery in collaboration with the CIDs. Accordingly you are tasked to please identify any services to be provided by the CID as per the CID's Business Plan pertaining to your functionality and to ensure that it is aligned with the City's IDP and with your Directorate/Departmental SDBIPs. If not then you have to propose that which should be included in the CID's Business Plan and also use the opportunity to expand these services in collaboration with your Department. Should the CID's Business Plan not contain any services pertaining to your functionality then consider including a component into the CID's Business Plan which could enhance service delivery through collaboration. Please note that the City remains the primary service provider whilst the CID is a secondary service provider and may only operate within their geographical boundary.

All comments on the Business Plan need to be submitted to the CID Department by 18 January 2023 failing which, we will assume that the Business Plan is aligned with your SDBIP and the IDP as far as your departmental functions are concerned. Your comments will also be included in the report to Council when the application will be considered.

PLEASE NOTE: We try with utmost accuracy to ensure that this email reaches the responsible person in the service department/directorate. However, if this no longer falls within your ambit of responsibility, please advise so that we can approach the correct official(s).

Regards

Alma Stoffels  
Senior Professional Officer: CID Compliance, Spatial Planning and Environment  
Tel: 021 400 2097 | Cell: 072 119 6221 | E-mail: [alma.stoffels@capetown.gov.za](mailto:alma.stoffels@capetown.gov.za)  
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**From:** Brian Ford  
**Sent:** Monday, 19 December 2022 07:29  
**To:** Alma Stoffels  
**Subject:** FW: Glosderry City Improvement District - Term Extension  
**Attachments:** Glosderry CID Business Plan - 2023-2028 - Final.pdf

Dear Alma

I have considered the input in the attached business plan with particular reference to "Social Development". The approach as outlined is supported.

Regards

Brian Ford  
Manager: Area 4 South  
Social Development and Early Childhood Development  
Community Services and Health  
Tel: 084 210 2123/ 021 417 4083

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**From:** Chantal Michaels <Chantal.Michaels@capetown.gov.za>  
**Sent:** Wednesday, 14 December 2022 15:30  
**To:** Brian Ford <BrianJonathan.Ford@capetown.gov.za>  
**Subject:** FW: Glosderry City Improvement District - Term Extension

Dear Brian

For your info and action where necessary.

Regards

Chantal Michaels  
Area Manager: Area 2: Social Development and Early Childhood Development  
Community Services and Health

Ground Floor, Omniforum Building, 94 Van Riebeeck Street, Kuils River  
Cell: 084 948 8114 | Email: [Chantal.Michaels@capetown.gov.za](mailto:Chantal.Michaels@capetown.gov.za) |  
Web: [www.capetown.gov.za](http://www.capetown.gov.za)

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**From:** Barry Schuller  
**Sent:** Wednesday, 18 January 2023 09:49  
**To:** Alma Stoffels  
**Cc:** Joepie Joubert; Nonhlanhla Ngubane  
**Subject:** RE: Glosderry City Improvement District - Term Extension

Good day Ms Stoffels

I note the GCID has commented on registering their CCTV system with the City of Cape Town as per our CCTV policy. Thanks.

PROGRAM 2 - GCID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVE								
ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	DURATION IN WEEKS, MONTHS OR YEARS					RESPONSIBLE PARTY
			Y1	Y2	Y3	Y4	Y5	
15. Register CCTV Cameras with the City of Cape Town ✓	Cameras registered with the CCT	Ongoing	→	→	→	→	→	GCID Manag Safety Provider

Kind regards.

Barry Schuller  
 Director: CCTV, Radio Communication, Camera Response & Video Unit  
 Metropolitan Police Department  
 Safety and Security Directorate

Tel: 021 417-4150 | Fax: 086 542 0630 | Cell: 082 565-2069 | Email: [barry.schuller@capetown.gov.za](mailto:barry.schuller@capetown.gov.za)  
 | Web: [www.capetown.gov.za](http://www.capetown.gov.za)

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**From:** Imeraam Frydie  
**Sent:** Thursday, 15 December 2022 10:59  
**To:** Alma Stoffels  
**Cc:** Irefaan Ryland  
**Subject:** RE: Glosderry City Improvement District - Term Extension

Hi Alma – see response from our department below.

Regards

**Imeraam Frydie**

SPO: Parking Management

Transport Planning & Network Management

Urban Mobility Directorate

Tel: 021 444 4100 | Cell: 072 308 3328 |

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**From:** Irefaan Ryland <Irefaan.Ryland@capetown.gov.za>  
**Sent:** Thursday, 15 December 2022 10:56  
**To:** Imeraam Frydie <Imeraam.Frydie@capetown.gov.za>  
**Subject:** RE: Glosderry City Improvement District - Term Extension

Good Day Imeraam

No parking related aspects is affected or included by this term extension.

Regards

**Irefaan Ryland**

Parking Network Co-Ordinator: Parking Management

Transport Planning & Network Management

Urban Mobility Directorate

**WORKING FROM HOME**

Tel: 021 812 4435 | Cell: 065 910 7921 |

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**From:** Imeraam Frydie <Imeraam.Frydie@capetown.gov.za>  
**Sent:** Thursday, 15 December 2022 07:33  
**To:** Irefaan Ryland <Irefaan.Ryland@capetown.gov.za>  
**Subject:** Suspicious [URL:FW](#): Glosderry City Improvement District - Term Extension

Good morning – can you review and advise if parking is affected?

Regards

**Imeraam Frydie**

SPO: Parking Management

Transport Planning & Network Management

Urban Mobility Directorate

**Tel:** 021 444 4100 | **Cell:** 072 308 3328 |

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